



## General Policies for Day Camp

- **Refunds or credits will be granted only for clients who cancel at least 48 hours prior to their reservation.** No refunds/credits will be granted after that point. Demand for Day Camp is very high and spaces fill quickly so please let us know if you are no longer able to attend so that we may offer your place to another client.
- **Please drop off and pick up within five minutes of Day Camp start and end times.** First-time late pickup will not be charged a late fee. After that, late pickup fees will apply to dogs picked up more than five minutes after Day Camp end time at a rate of \$5 for every five minutes (or \$1 per minute). Dogs picked up more than 15 minutes late will be charged an additional \$25 fee on top of the \$1 per minute fee. Please do not arrive more than 10 minutes prior to drop-off time.
- **Day Camp may not be suitable for all dogs.** If your dog shows aggression toward people or other dogs, or is disruptive to Day Camp, (s)he may be dismissed from Day Camp and no refund will be granted. If you have questions or concerns about whether your dog is suitable for Day Camp, please contact Sidekick directly prior to enrolling.
- **If you have a female dog in heat, please contact Sidekick prior to bringing your dog to Day Camp.**
- If you have a puppy that needs to be spayed or neutered, we will be unable to accommodate them in Day Camp until they are recovered and cleared for normal activity (minimum of 7 days after surgery - with veterinarian approval).
- **Make-up Policy:** If you have to miss a Day Camp, please let us know 48 hours in advance and we will be happy to move your reservation. Please carefully check the schedule for skip dates and other details. **We do not offer Day Camp on major holidays.**
- **Release of Liability:**

I indemnify and hold Sidekick, Amanda Brothers (Boyd), and anyone assisting with training or walking harmless from and against all claims, losses, liabilities and damage to persons or property, fines and attorneys fees arising out of the acts or omissions of this event, lessons, consultation

including, but not limited to, advice, recommendations, interactions with instructor, attendees, volunteers and/or animals, while in or nearby where such events, private lessons, consultations, classes or dog walking are held.