



General Policies for Group Classes

- **Refunds or credits will be granted only for students who withdraw at least one week prior to the first day of class (less a \$10 handling fee). No refunds/credits will be granted after that point.** Credit for a future class will only be granted if you withdraw at least one week prior to the first day of class. Demand for classes is very high and spaces fill quickly so please let us know if you are no longer able to attend class so that we may offer your place to another student.
- **Group classes may not be suitable for all dogs.** With the exception of Reactive Rover, our classes are designed for dogs and puppies who are friendly to other dogs and people. Owners of dogs who have shown aggression (or very intense) reactions toward people or other dogs are encouraged to enroll in a specialized class (such as Reactive Rover) or take private lessons. If your dog shows aggression toward people or other dogs, or is disruptive to the class, (s)he may be dismissed from class and no refund will be granted. If you have questions or concerns about whether your dog is suitable for class, please contact the instructor directly prior to enrolling.
- **If you have a female dog in heat, please contact the instructor prior to bringing your dog to class.**
- If you have a puppy that needs to be spayed or neutered, please try to schedule the surgery so that it does not cause your pup to miss a class.
- If your dog is unable to attend class, we encourage you to attend without your dog to get instruction and practice at home.
- **Children in class: children who can participate in the training are welcome to attend class.** Children under six years of age must have adult supervision beyond the primary person

handling the dog. All children under 18 must be accompanied by a parent or guardian. **See "Guidelines Re: Children in Dog Training Class" for more information.**

- **Make-up Policy: If you have to miss a class, your instructor will try to accommodate you to find a make-up session but this will be dependent upon space and schedule availability and may not always be possible.** We are unable to accommodate more than one make-up session per 6 week long class. Please carefully check the schedule for skip dates and other details. Please note that we do sometimes have classes on holidays/holiday weekends.

- **Release of Liability:**

I indemnify and hold Sidekick, Amanda Brothers (Boyd), and anyone assisting with training or walking harmless from and against all claims, losses, liabilities and damage to persons or property, fines and attorneys fees arising out of the acts or omissions of this event, lessons, consultation including, but not limited to, advice, recommendations, interactions with instructor, attendees, volunteers and/or animals, while in or nearby where such events, private lessons, consultations, classes or dog walking are held.